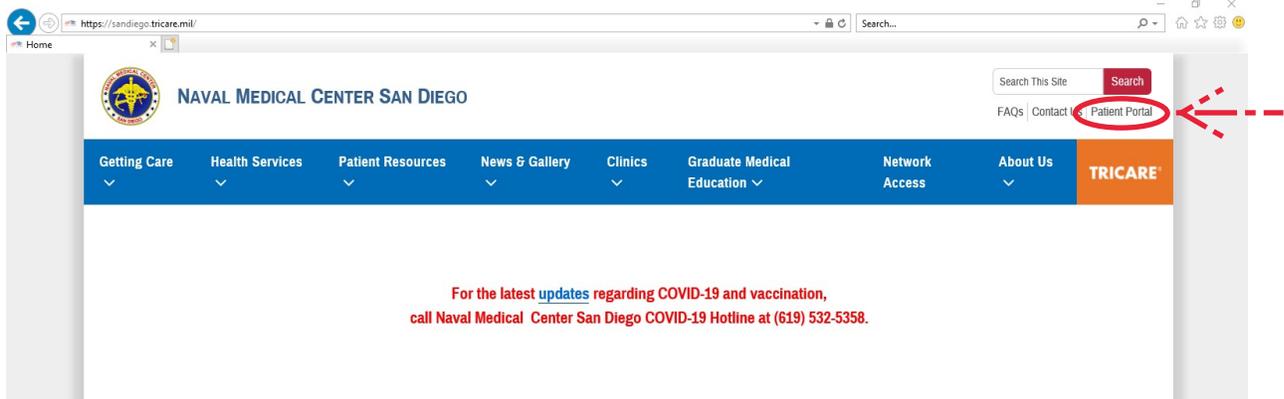
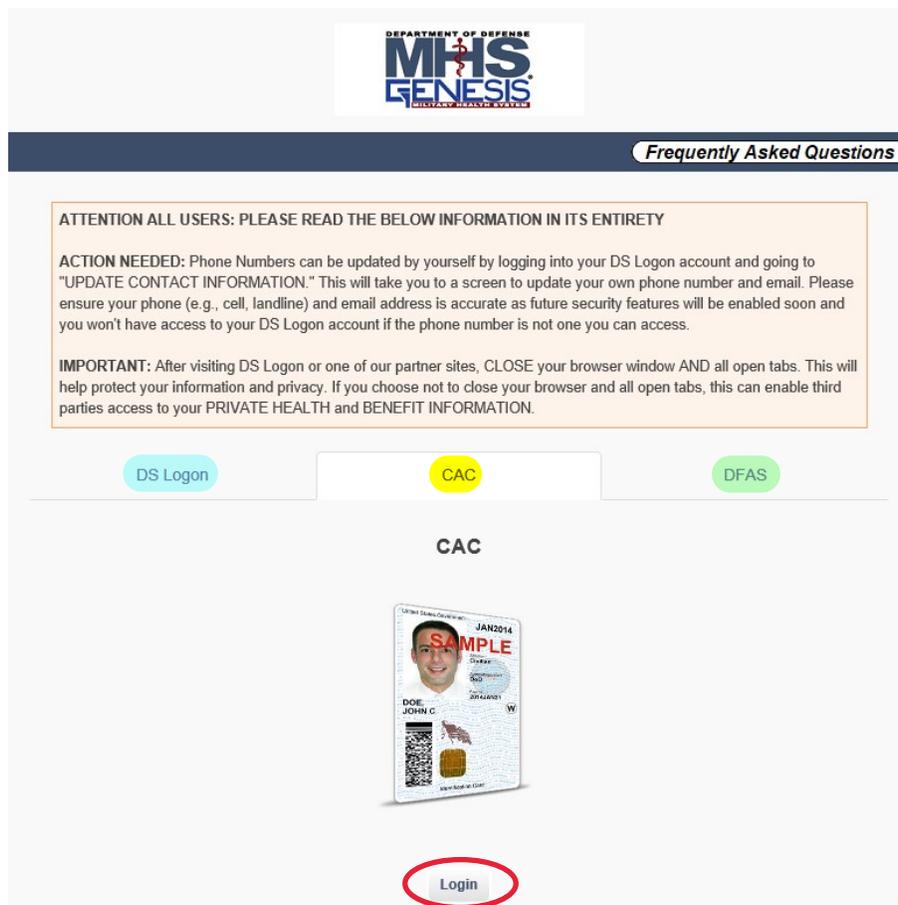


INSTRUCTIONS FOR REVIEWING COVID-19 TEST RESULTS THROUGH MHS GENESIS PATIENT PORTAL

1. Access the Naval Medical Center San Diego public website <https://sandiego.tricare.mil/> and click the **Patient Portal** link in the upper right-hand corner.



2. You will be brought to the MHS Genesis Patient Portal log-in page with 3 options for signing in. Log in with your preferred method.



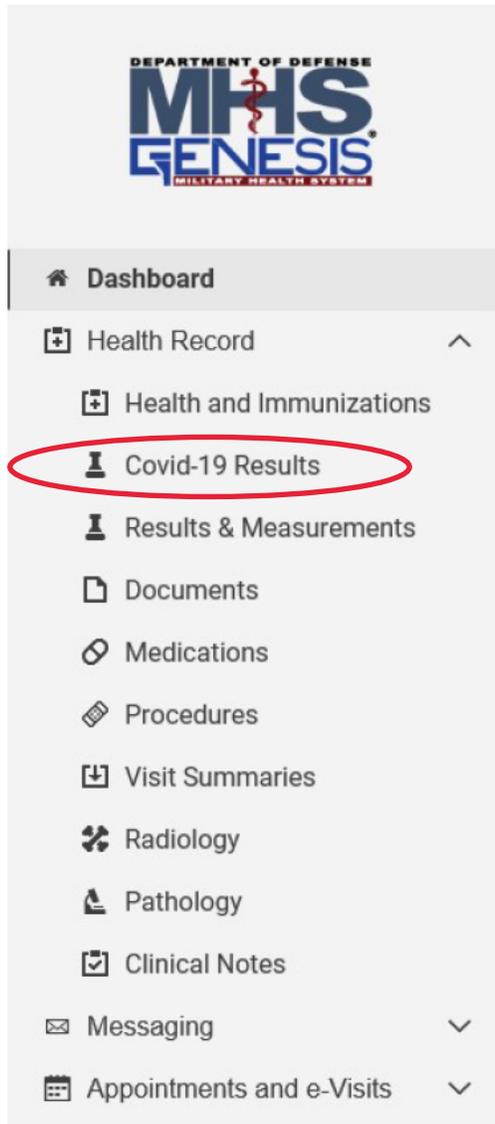
3. Review and press the Accept Policy button (if in agreement).

The screenshot shows a web browser window with the URL https://patientportal.mhsgenesis.health.mil/consent-banner/redirect_url=/person/1236811707/. The page contains a COVID-19 notice, a link to e-visit services, and a disclaimer about Internet Explorer 11. The main content is a consent banner for a U.S. Government Information System (IS). It lists several conditions of use, including interception of communications and security measures. At the bottom of the banner, there are two buttons: "Accept Policy" (highlighted with a red circle) and "Sign Out".

4. You will arrive at MHS Genesis patient portal home page. From the Dashboard on the left-hand side, select Health Record v to view menu subset.

The screenshot shows the MHS Genesis patient portal home page. The left-hand side features a navigation menu with the following items: Dashboard, Health Record (highlighted with a red circle and a dropdown arrow), Messaging, Appointments and e-Visits, View Patient Information/PCM, Health Library, and Pre-Visit Questionnaires. The main content area includes a top navigation bar with buttons for "View My Health Record", "Message My Provider", "Schedule an Appointment", and "Renew My Medication". Below this is a section titled "Questions about your health Record?" with links for "Frequently Asked Questions" and "Contact your healthcare team." There is also a section for "Questions about your account?" and a support line: "Support is available any time at (800) 600-9332". The right-hand side of the page displays a "Viewing health record for" section with a redacted name, followed by "Allergies" and "Latest Results" sections, both with redacted content and a "View Results & Measurements" link. The bottom of the page features a footer with the text: "Please close your internet browser after you sign out. This is to protect your health information & privacy!"

5. Select COVID-19 Results.



6. View/Print test results as needed.

